

CHARISMA TRAVEL BOOKING CONDITIONS

Deposits

A 10% of the estimated tour cost has to be paid as a nonrefundable and nontransferable deposit to confirm tailor made program within a week after the Initial Tour Proposal.

Payment & Confirmations

Final payment is due 8 weeks prior to the arrival date. If the balance for the tour is not received on time, it will be treated as a cancellation and cancellation charges will be levied as set out in the clauses below. All prices are subject to change until paid in full. Your invoice will state fully what is included in your tour price.

Travel Documents

Tour documents are sent approximately 2 weeks prior to your arrival. If you book within 8 weeks we will try to do your tour documents as soon as possible. Some documents such as internal flight/train tickets will be handed to you upon arrival at your holiday destination by our Tour Manager.

Special Requests

Where special requests for flight seats, room allocation, diet considerations, etc. are required Charisma Travel must be made aware of them in writing at the time of booking. While every effort will be made to ensure that these requests are fulfilled, they cannot be guaranteed. Medical conditions and disabilities must be disclosed prior to booking to booking any arrangements so that where possible appropriate steps may be taken to accommodate any special needs. A qualified companion must accompany travelers needing such assistance.

Scheduling

Please note, that at times due to circumstances beyond our control, tours may not be delivered exactly as described (i.e. theater scheduling, exclusive tours, museums etc.) In such an event we will substitute scheduled or advertised events with alternatives of equal or greater quality. Charisma Travel will make every effort to guarantee this package as is, but conditions will sometimes mandate minor changes to the program.

Cancellations

All cancellations must be received in writing. Such notification will only be deemed to have been given on receipt of your letter, since we can act only on receipt. The following cancellation charges will apply:

Up to 8 weeks before your arrival date – loss of a deposit

56-29 Days – 40% of the Final tour price

28-15 Days – 60% of the Final tour price

14-0 Days or later – 100% of the Final Tour price

No refunds for any unused travel services. Travelers are liable for airline, hotel and cruise cancellation fees as stated in their agreements. If Charisma Travel must cancel your tour, you will be fully refunded.

Visas & Passports

The Russian Federation requires visas for certain nationalities. Charisma Travel will provide you with the invitation required at time of booking. Each traveler is responsible for his personal passport, which must be valid for six month after the last day of the trip. Visa fees are not included in the tour price. Charisma travel is not responsible for the refusal of a visa to any traveler by any consulate. In the event of visa refusal, any and all expense/cancellation fees shall be born by the traveler.

Travel Insurance

Charisma Travel highly recommends you to purchase travel insurance for your trip at time of booking.

Hotels

Due to the fact that we sometimes use private small hotels, we reserve the right to substitute hotels of equal or superior quality.

Transport

For touring we use regular Western passenger cars, minivans or buses.

Charisma Travel Responsibility

Charisma Travel does not own or operate any of the accommodation, transport or other facilities used in connection with your holidays. We act only as an agent and do not accept responsibility for the negligence of the staff of these organizations. The travel services provided to you are subject to terms and conditions imposed by these independent service providers. We accept no responsibility for any consequences caused directly or indirectly by their acts or omissions. Charisma Travel accepts no responsibility for losses or expenses incurred due to strikes, social unrest or terrorist activities, war or any other force majeure circumstances.

I have read the Booking Conditions above and understand and agree with them completely.

Signature _____

Name (print please) _____

Address _____

Phone number _____

Tour Description _____

Date _____